



STATE OF HAWAII
DEPARTMENT OF EDUCATION

P.O. BOX 2360
HONOLULU, HAWAII 96804

OFFICE OF THE SUPERINTENDENT

July 22, 2019

Dear Parents and Guardians:

The Hawai'i State Department of Education (HIDOE) and the University of Hawai'i entered into a data-sharing agreement for the purpose of college- and career-readiness planning and to share certain student educational information.

This letter is to inform you that your child's information may have been exposed as a result of unauthorized access to a database. The data were contained on the My Future Hawai'i website, which was maintained by a University of Hawai'i vendor. The purpose of the site was to help students with planning, financial aid resources and to expedite the college application process.

HIDOE is working closely with the University of Hawai'i to monitor the situation. The investigation is ongoing to determine whether the unauthorized access led to student data exposure. The following steps were taken when the unauthorized access was discovered:

- My Future Hawai'i, the website managed by a University of Hawai'i vendor, has been shut down.
- Data transfers between HIDOE and My Future Hawai'i have been placed on hold indefinitely.
- A third-party cybersecurity vendor has been hired to investigate.
- Law enforcement was notified including the Federal Bureau of Investigation.

Social Security numbers, driver's license information, financial and health records were **not** stored on the server; however, the following student information was and could have been accessed:

- Name
- Birth date
- Gender
- Race
- Ethnicity
- Permanent address
- Mailing address
- Grade level
- Courses and grades
- Cumulative weighted Grade Point Average (GPA)
- Smarter Balanced Assessment (SBA) scores and proficiency levels

For more information and updates about this situation, please visit www.p20hawaii.org or contact the University of Hawai'i at (808) 956-5800 or ga.help@hawaii.edu.

The safety, security and privacy of our students is of utmost importance to the Department. We will continue to advocate on behalf of your child to rectify this situation.

Sincerely,

A handwritten signature in blue ink, appearing to read "Christina Kishimoto".

Dr. Christina Kishimoto
Superintendent